

"As you are probably aware, Anthem Blue Cross & Blue Shield disclosed that its employee and customer database was breached. Anthem is a separate entity from Blue Cross & Blue Shield of Oklahoma, a division of Health Care Service Corporation. To be clear, HCSC systems were not breached as part of this event. However, if BCBSOK members had claims filed in an Anthem state, certain information could have been exposed. Since being informed of the breach by Anthem, we have been working diligently to examine the data files provided by Anthem to determine if any personal health information and/or personal information about our members were part of the unauthorized access to Anthem's information systems, and if any member's Social Security number was exposed. Based on our analysis of the Anthem file, we have currently identified 124 of your active OKHEEI members who have data impacted; none of these current members had their SSN impacted. In addition, we have currently identified 97 of your former OKHEEI members who have data impacted; 1 former member had their SSN impacted. The information that was exposed may have included any combination of name, date of birth, BCBSOK ID, home address, and email address. No financial information or medical records were affected. To recap, we have currently determined that only 1 former member in the OKHEEI group had their SSN impacted. Otherwise, it was limited to information just mentioned. BCBSOK is mailing out letters to these affected members beginning this week as notification. Anthem will also be sending notifications to impacted members. Anthem is offering free credit monitoring and identity protection services to impacted members and additional information can be found at www.anthemfacts.com. The security of our members' and employees' personal and health information is a top priority for Health Care Service Corporation and its five state Plans including BCBSOK. I have provided copies of HCSC security policies and protocol to Beth Lott for reference and those are available for your review."